

Annual Report 2016-2017





TAIBU COMMUNITY HEALTH CENTRE
27 TAPSCOTT ROAD, UNIT 1
SCARBOROUGH ON M1B 4Y7
Tel: 416-644-3539 | www.taibuchc.ca



BOARD OF DIRECTORS

Debra Wight (President), Kimberley Tull (Vice President), Wendy St. Cyr (Treasurer), Janelle Morgan, (Secretary), Antoine Derose (Member), Rashelle Litchmore (Member), Kisha McPherson (Member), Paul Bailey (Member), Jean-Paul Jean-Baptiste (Member), Obioma Osuji (Member), Nadia Miles (Member), Valerie Noel (Member)

STAFF

<u>Management</u>

Liben Gebremikael (Executive Director), Donna Fancy-Lyle (Manager HR and Admin)*, Tony Jno Baptiste (Manager Community Programs)

Administration

Delford Blythe (P/T Accountant), Maheshi Thilakasena (Office Administrator), Althea Telemaque (Admin Assistant)*, Nadira Pathirana (Medical Receptionist), Cristina Padilla (Admin Assistant), Myrtle Smikle (Medical Secretary), Vivika Vimalanathan (Relief)

Clinical

Abel Gebreyesus (Data Management Coordinator), Dr Audrey Dye (Physician), Dr Deva Nicholas (Physician), Dr Onye Nnorom (Physician)***, Dr Norma Baker (Physician), Dr Larry Grossman (Specialist Physician), Dr Bedri Ahmed (Physician), Dr Armel Bemmo (Physician)*, Dr Fereshteh Mazloom (Physician)**, Pat Wright (Nurse Practitioner-EC), Denah Smith (Nurse Practitioner-EC), Myriam Innocent (Nurse Practitioner-Francophone)**, Tameika Shaw (Registered Dietitian), Racquel Hamlet (Registered Social Worker), Nancy Akor (Registered Nurse), Ai Luong (Chiropodist), Natashia Deer (OTN Coordinator), Dr Christopher Morgan (Chiropactor), Sarah Pludwinski (Kinesiologist)

Diabetes Education Program

Sally Asante (Diabetes Nurse Educator), Layeeq Fatima (Diabetes Dietitian), Michelle Ohonsi (Social Worker), Piyush Jadav (Chiropodist)

Community Programs

Min Di (Health Promoter), Estella Williams (Health Promoter), Vijay Saravanamuthu (Community Health Worker), Ulysse Guerrier (Community Health Worker), Kareen Marshall (Ubuntu Project) Coordinator, Shawna Williams (LEARN Project Coordinator)*, Deshon Downer (Youth Outreach Worker), Darling Emile (Health Promoter, French Language Services), Angeline McCarthy (Ubuntu Program Facilitator)**, Shadhiya Nizamdeen (Community Safety Project Coordinator)**

Casual Staff

Fazilla Williams (Bus Driver), Vincent Marshall (Bus Driver), Fathma Ashroff Mohamed (Childminder), Maria Descallar (Childminder), Natasha Diwanji (Childminder), Sajida Najam (Childminder), Juan Pang (Childminder), Lubna Tazeen (Childminder), Pushprani Thirugnanasampanthan (Childminder), Hong Zhao (Childminder)

* Left during the year

** New

*** Maternity Leave

JOINT MESSAGE FROM The President of the Board of Directors & The Executive Director

2016-17 marks one of the most momentous years of operation for TAIBU Community Health Centre. The collaboration between the dedicated and strongly committed Board of Directors,



staff, volunteers and the community at large has resulted in accomplishing two significant initiatives.

After a full year of preparation, the Board of Directors led the successful accreditation of TAIBU Community Health Centre. This is the second accreditation for TAIBU by the Canadian Centre of Accreditation. Organizations are required to meet over 330 standards related to governance, stewardship, operations, quality and systems standards to name a few.

The second significant initiative is the development and approval of the 2017-2022 Strategic Directions for TAIBU Community Health Centre. 'RISE' is also the second strategic plan for TAIBU and propels the Centre to continue its journey towards becoming a Centre of Excellence in Black Community Based Health. The staff have already developed the Operational Plan to begin the implementation of this exciting and challenging plan.

The year continued to provide TAIBU opportunities to engage with government and elected officials on several occasions. Among the significant events mark the visit by Honorable Kathleen Wynne, the Premier of Ontario. Honorable Wynne was provided with a presentation about the mandate, philosophy of operation of the Centre and highlights of programs and services which was followed by a tour of the facility where she took the opportunity to speak to staff, placement students and community members. Earlier in the fiscal year, TAIBU also had the pleasure of hosting Honorable Andrea Horwath, the Leader of the NDP, where she held discussions with clients, community members and staff.

In November 2016, TAIBU received a three year Grow grant from the Ontario Trillium Foundation to build on the successful and thriving, one of its kind, older adults engagement program 'Ubuntu'. The grant is to help expand the community led initiative into three new communities in Scarborough.

With the addition of the Francophone primary care services to the cohort of the wide-ranging existing primary care and health promotion programs and services, TAIBU has been able to meet its mandated annual target of Francophone clients within a period of six months.

All of the above and many more successes would have been impossible without the hard work, passion and enthusiasm of the Board of Directors, staff, volunteers and most importantly our clients, our partners and the community at large. And so we say, Mijgwech, Thank you, Merci.

Debra Wight President Liben Gebremikael Executive Director

CONGRATULATIONS TAIBU On its 2nd successful Accreditation



Throughout 2016-17, under the leadership of the Board of Directors, the staff, volunteers and clients of TAIBU were engaged in preparation for the Centre's accreditation by the Canadian Centre for Accreditation. After meeting over 330 organizational standards, In February 2017, TAIBU was successfully accredited.

Accredited by Canadian Centre for Accreditation



Agréé par Centre canadien de l'agrément

SERVICE EXCELLENCE

TAIBU Community Health Centre and Malvern Family Resource Centre were recognized for their excellent service to the community at the 4th Annual Celebration of Excellence in Scarborough. The celebration was hosted by Janise Smith, Publisher.

Honorable Gary Anandasangaree's Constituency Assistant Shauna-Marie Benn presented the certificate to Liben Gebremikael, the Executive Director.



TAIBU releases its second Strategic Plan RISE—Excellence in Black Community Based Health 2017-2022





The Board of Directors and Staff during the Strategic Planning Retreat



For the Full report please go to http://www.taibuchc.ca/Theplan

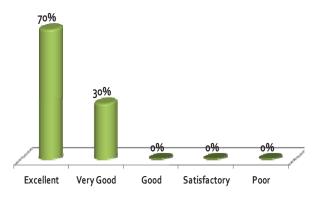
COMMUNITY GOVERNANCE



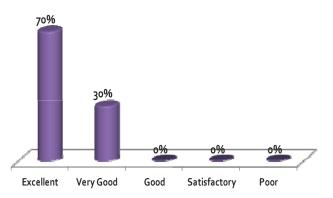
The enthusiastic Board of Directors completed a exceptionally busy and successful fiscal year

BOARD SELF EVALUATION REPORT

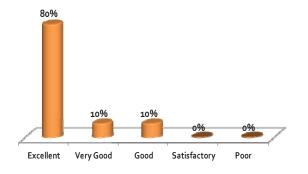
How well does the Board do its job?



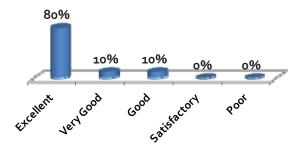
How well does the Board conduct itself?



How is the relationship of the Board with the Executive Director?



How is the performance of individual members?



FRANCOPHONE SERVICES

Under the leadership and guidance of the Coalition for Healthy Francophone Families in Scarborough, TAIBU continues to register successes in planning, developing and implementing programs and services to the Francophone communities in Scarborough.

About three years ago, we started implementing health promotion programs and this year we added the primary care services delivered by the Francophone Nurse Practitioner. TAIBU was able to exceed its annual target of clients within a period of six months.

Testimony from one of the many satisfied clients

"I value the role of Nurse Practitioner because she takes time to listen to understand our problems better. She cares about our wellbeing, asks us a lot of questions and follows up with our care. I never had such a positive experience from previous providers. She is very professional and at the same very approachable and caring. One suggestion I have is to have a space for children during clinic visits."



IMPORTANCE OF THE ROLE OF A NURSE PRACTITIONER

Nurse Practitioners undergo extensive training and are licensed **primary care practitioners** and provide **holistic care** by autonomously taking patients' medical histories, diagnosing and treating injuries or illnesses, ordering, performing and interpreting lab work, x-rays, and other diagnostic tests, reviewing test results to identify any abnormal findings, Diagnosing and treating acute and chronic conditions, prescribing medication and other treatments, managing patients' overall care, counseling, educating patients and families on disease prevention and positive health, wellbeing and lifestyle choices. Except for a few advanced diagnostic image testing Nurse Practitioners perform many of the functions that a Physician (MD) performs.



In 2016-17, for the first time TAIBU implemented a Bilingual March Break Camp for children in the community. The success was phenomenal





Another successful program that was implemented for the Francophone communities was the two days Mental Health First Aid Course. 25 participants received their Certificate of Accomplishment.

MALVERN EATS

MALVERN

ATS



Community Need: The concept of the weekly community lunches came up as a solution to reduce the marginalization of low-income residents in Malvern, who frequent food banks and other food support programs. Food has the power to build vibrant communities by helping bridge social gaps and reduce marginalization or stigma in such a diverse community as Malvern. On average, 120 families

access the Malvern Food Bank weekly, 35% of which are individuals, including seniors followed by single parent households. Often poverty, poor health, employment & housing security, and access to services are major barriers in the health and well-being of low-income residents in Malvern.

Malvern Eats is a full service restaurant sit down family-style eatery where wide range elegant foods/dishes are served directly to Scarborough residents in a warm and friendly atmosphere on a weekly basis. The overall goal of this program is to provide weekly healthy nutritious meals for low income to families/residents, increased opportunities for community engagement through social recreation and volunteerism, and improve community safety, and civic responsibility thus creating a healthier community. Every Wednesday from 11:30am to 1:00pm, we serve delicious meals with warmth and compassion and give hope to our neighbors in need.

Malvern Eats Coordinating Committee

Malvern Eats Coordinating Meeting (MECC) consists of the following: TAIBU, Muslin Welfare Association, 1LOVE Malvern, Toronto Police Services 42 Division, Malvern Food Bank Toronto, and Malvern Presbyterian Church





9000 meals served and \$50,000 raised



Weekly participants: 66% Seniors, 3% youth 29% adults



Volunteer Engagement: 23 weekly; over 4450 hours

Fund are raised through weekly donations from the community, local businesses, and from TAIBU's staff from time to time. To donate contact us at 416 644 3539 (295) or go to www.canadahelps.org/en/charities/taibu-community-health-centre/malvern-eats/

QUICK SNAPSHOTS OF SOME OF THE COMMUNITY CAPACITY BUILDING PROGRAMS

Black Men's Health Challenge: Nutrition, Stress, Hypertension, and Diabetes and pre, mid and post Blood pressure and Blood sugar screening for all participants of BMHC program

45 Participants

26 Participants + 8 Youths

Ubuntu Computer Literacy: generational training program for Older Adults - "The basics in computer"

Rexall Pharmacy and Shoppers DrugMart Foot Screenings and Nutrition Workshops: creating awareness of common foot risk factors for individuals living with diabetes and 53 Participants referring at risk clients to TAIBU chiropody services & Educating clients on healthy well balanced eating to help control their blood glucose

40 Participants

Safe Fasting Workshop hosted at TAIBU for Muslim clients observing Ramadan. Education on managing blood glucose, diet, and medications during the holy fasting period were discussed

Global Kingdom Ministries and Seventh Day Adventist out reach - Health Information on Nutrition, basic diabetes awareness sessions +blood pressure/blood sugar screening and physical activity demonstration

160 Participants

190 Participants

Black History Month - Key note speakers - Dr. Abdullah Hakim Quick and Akwatu Khenti shared information about ancient African civilization and the Impact of racism on the Black community respectively

Capacity Building Program for Ubuntu Elders Council and members of the community - Training events on how to conduct meetings and how to develop work plan and terms of reference

55 Participants

50 Participants

University of Toronto Summer Mentorship Program- educated adolescents from 16 years+ about diabetes prevention, helped create awareness, emphasis on proper nutrition and importance of physical activity

SIGNIFICANT EVENTS DURING THE YEAR IN PICTURES



TAIBU was honored to host Hon. Kathleen Wynne, Premier of Ontario.

The Premier speaking to the Board (left), during the presentation about TAIBU (centre) and with volunteers and placement students (right)



In February 2017, Hon Melanie Joly, Minister of Canadian Heritage and Minister responsible for Multiculturalism came to TAIBU to announce the new Inter-Action Grant Program and share the good news that TAIBU CHC was receiving \$49,950 for the Canada 150 Project



Again in February 2017, Hon Gary Anandasangaree, MP for Scarborough Rouge River and MP Greg Fergus, MP for Hull-Aylmer (Quebec) joined members of the Sickle Cell & Francophone Communities to discuss barriers, gaps and solutions.



In November 2016, TAIBU received a three year Grow Grant amounting to \$618,700 to expand the Ubuntu Village Project to three new communities in Scarborough.

Hon Mitzie Hunter, Minister of Education and Hon Raymond Cho, MPP Scarborough Rouge River at the announcement

SIGNIFICANT EVENTS DURING THE YEAR IN PICTURES



NDP Leader, Hon Andrea Horwath during her visit and discussion with the Community at TAIBU



Tony Jno Baptiste and Liben Gebremikael at the 2017 Black History month celebration in Ottawa during the unveiling of the Black History month stamp featuring Mathieu Da Costa believed to be the first person of African descent to reach Canada



TAIBU received the JS Woodworth Award for Human Rights & Equity under the Group Excellence Category



With his Worship John Tory, Mayor of Toronto during the launch of the City of Toronto Anti Black Racism community consultation



A CARING COMMUNITY



In December 2016, TAIBU members, clients and volunteers got together to host the first **Christmas Children Party** in close collaboration with Toronto Police Services 42 Division. A total of 320 children and youth received gifts from the Francophone, Ubuntu and Sickle Cell Programs. The Volunteers comprised of Ubuntu older adults, police officers, members of TAIBU's Sickle Cell Support Group and Francophone Community Leaders. Collectivity over, 500 family residents were in attendance where

they celebrated with food, music, games, guest entertainment and of course Santa ... HO HO HO !!!

BLACK EXPERIENCES IN HEALTH CARE SYMPOSIUM



In partnership with Sinai Health Systems, the Black Health Alliance and other community groups TAIBU took part in organizing the first Black Experience in Health Care Symposium. Over 130 leaders from the health care, education, government, and private sectors convened to discuss health equity challenges in the health care—system as it pertains to Black Ontarians.

(top left) Liben Gebremikael with Deborah Hammons, CEO Central East

LHIN and Chantelle Vernon, Consultant System Design and Integration Central East LHIN.

Dr Kwame McKenzie, CEO Wesley Institute, Medical Director CAMH and Professor at University of Toronto with Dr Onye Nnorom, Black Health Theme Lead, MD Program, Faculty of Medicine, University of Toronto, Primary Care Lead, Central East Regional Cancer Program (Cancer Care Ontario), Associate Program Director, Public Health and Preventive Medicine Residency Program, Dalla Lana School of Public Health, University of Toronto and Serena Thompson community member and Sickle Cell Advocate. All three were part of the opening panel discussion.

Ubuntu "I am who I am because of who we all are"



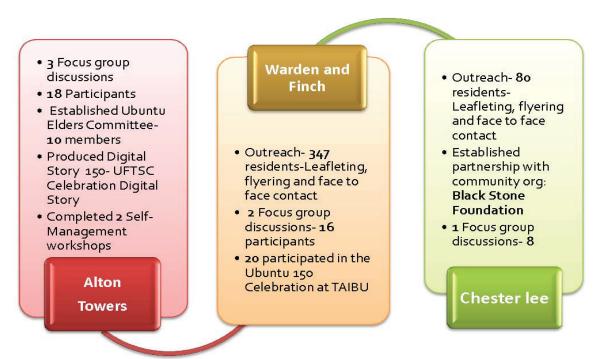
In October 2016, TAIBU successfully secured a three year grant amounting to \$ 618,700 from Trillium Foundation of Ontario to expand the the Ubuntu, model in three communities (North of the 401 to Steeles between Victoria Park and McCowan); Alton Towers, Chester Le, and Warden and Finch to develop a sustainability framework including community capacity building.

The overall goal of this Ubuntu Community Village Model is to foster meaningful connections, promote

active community engagement, facilitate access to medical and social services, support community living activities that enhance well being and healthy behaviors, as well as mobilize in-home supports, services, and transportation for older adults.

PROGRAM IMPACT

- Increased community capacity building, competencies, and education
- Enhanced use of leisure time and how use of time contribute to positive wellbeing
- Healthy Population: Supporting the overall wellbeing of racialized populations
- Increased community engagement and vitality
- Increased organized recreational activities
- Overall 445 engaged through community outreach and Ubuntu events
- Six (6) focus groups hosted and 42 participant engaged



Self Help Groups developed thus far: Alton Towers Writers Group, Alton Towers Elders Council, Yoga Support, and Laughter Yoga Support

YOUTH OUTREACH WORKER ACHIEVEMENTS



Over all **68 at risk youths**with wide range needs were
supported including
re-engagement with
educational institutions and
re-unification with families

Successfully worked in close collaboration with Toronto Community Crisis Response on eight (8) community violence situations providing support to affected youth and families

Made appropriate referral and secured employment opportunities for 37 youths through community employment agencies Engaged over 75 youths in several events including the Ontario Black Youth Action Plan, Youth Opportunities Fund, If I ruled Toronto etc..





MENTAL HEALTH ANTI-STIGMA PROJECT

TAIBU in partnership with Centre for Addictions and Mental Health (CAMH) and 5 other CHCs participated in a anti-stigma intervention project which included capacity building and awareness training sessions for staff. At the end of the project staff and clients had the opportunity to get involved in an art based activity.

In October 2016, the participants of the art project invited the staff and the community to their

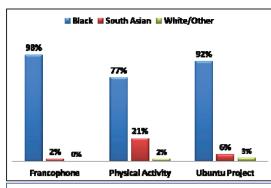
exhibition to interact with their work.

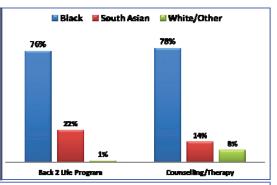


SNAPSHOTS OF ACTIVITIES IN NUMBERS

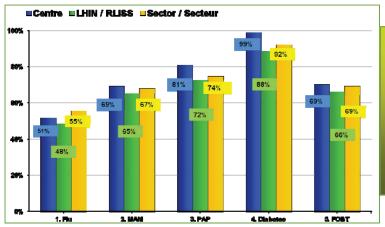




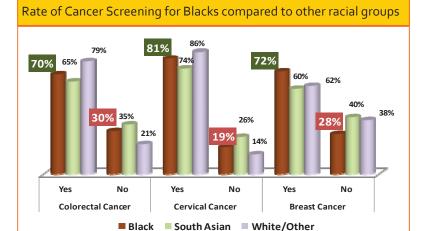


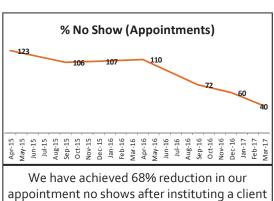


Participation from the Black community in some Health Promotion and Primary Care programs & Services



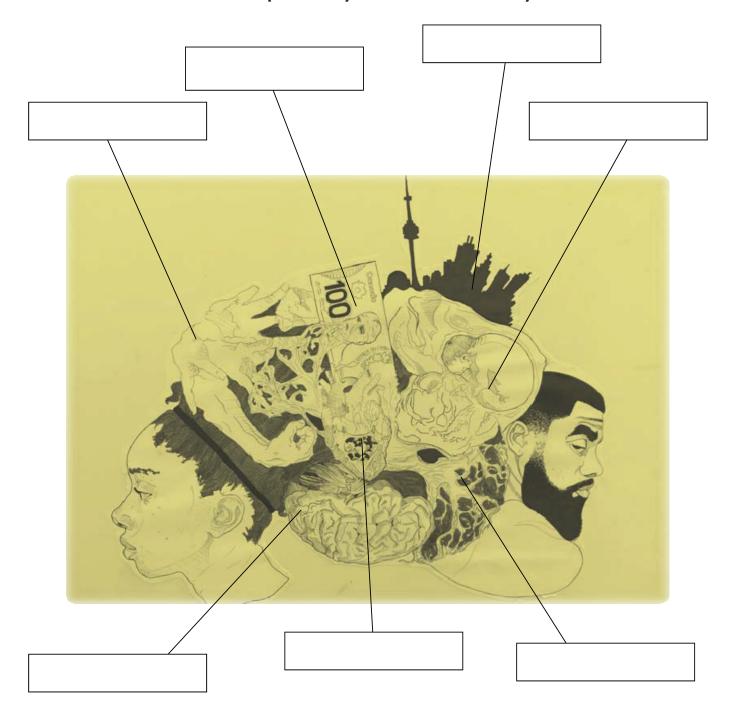
Funding
Accountability
targets with CHCs
in the Central
East LHIN and
the Province





reminder system

Nzugo Saba Depicted by Jaida Renee Henry



During TAIBU's 8th Annual General Meeting, Jaida Renee Henry captured the proceeding of the AGM through her young, creative and artistic perspective. The result of her work was the above sketch that she titled 'Nzugo Saba'.

Please take time to identify the symbols she used to represent the 7 Kwanzaa Principles in her sketch.

HOW DID WE DOTHIS YEAR? OUR CLIENTS AND STAFF TELL US



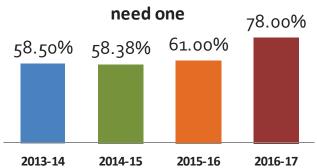
Of clients are satisfied with programs & Services compared to 95% in 2015-16

100%

Of staff feel that TAIBU is a good place to work compared to 96% in 2015-16



I can get an appointment when I



% of staff who get a sense of personal satisfaction for doing their job well compared to 100% in 2015-16

94%

87%

Of clients feel that programs & services were sensitive to their culture compared to 78% in 2015-16



98%

Of clients feel that TAIBU has made a positive Impact in the community compared to 92% in 2015-16

Of staff feel they have flexibility to manage home and work life compared to 91% in 2015-16

Staff who feel that they contribute to quality improvement efforts compared to 90% in 2015-16

94%

TAIBU COMMUNITY HEALTH CENTRE

REPORT OF THE INDEPENDENT AUDITOR ON THE SUMMARY FINANCIAL STATEMENTS

TO THE MEMBERS AND BOARD OF DIRECTORS OF TAIBU COMMUNITY HEALTH CENTRE

The accompanying summary financial statements, which comprise the summary balance sheet as at March 31, 2017 and the summary statement of operations for the year then ended, are derived from the audited financial statements of TAIBU Community Health Centre ("TAIBU") for the year ended March 31, 2017. We expressed an unmodified audit opinion on those financial statements in our report dated June 21, 2017.

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements therefore, is not a substitute for reading the audited financial statements of TAIBU.

Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of a summary of the audited financial statements in accordance with Canadian accounting standards for not-for-profit organizations.

Auditor's Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, "Engagements to Report on Summary Financial Statements".

Opinion 4 1

In our opinion, the summary financial statements derived from the audited financial statements of TABU for the year ended March 31, 2017 are a fair summary of those financial statements, in accordance with Canadian accounting standards for not-for-profit organizations.

Clarke Derming LLP

Toronto, Ontario June 21, 2017 CHARTERED ACCOUNTANTS Licensed Public Accountants

SUMMARY BALANCE SHEET AS AT MARCH 31, 2017

Current assets			2017	2016
Cash Marketable securities \$ 164,6% 156,267 16	ASSETS		·	
Marketable securities 50,05 126,255 Accounts receivable and prepaid expenses 294,355 329,255 Property and equipment 50,9718 52,525 Property and equipment 1,933,001 1,908,664 LAGE COURS PROPERTY OF THE WAY OF THE W	Current assets			
Accounts receivable and prepaid expenses 294,350 329,125 Property and equipment 509,718 522,515 Loss of Survival 1,833,301 1,908,664 LABILITIES Current labilities 391,974 258,133 Accounts payable and deferred revenue 61,795 107,048 Accounts payable Ministry of Health and Long Term Care 61,795 107,048 Central East LHIN \$82,333 535,980 Defenred capital contributions 1,744,021 1,908,664 NET ASSETS 1,744,021 1,908,664 Unrestricted 16,565 16,565 SEMMARY STATEMENT OF OPERATIONS 1,565 1,655 SEMINARY STATEMENT OF OPERATIONS 1,744,021 2,401,209 SEMINARY STATEMENT OF OPERATIONS 2,822,910 3,286,042 3,092,949 Diabetes education centre program 3,286,042 3,092,949 Diabetes education centre program 3,430 33,007 3,007 Primary care low back pain pilot initiative and other programs 10,301 3,170 3,007 Other grants/projects 3,	Cash	\$		\$ 97,153
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Property and equipment 1,833,201 1,908,664 2,342,019 2,461,209 2,4	Accounts receivable and prepaid expenses		294,350	329,125
Current liabilities				552,545
Current fiabilities	Property and equipment		1,833,201	1,908,664
Accounts payable Ministry of Health and Long Term Care			2,342,919	2,461,209
Accounts payable and deferred revenue 391,974 258,133 Accounts payable- Ministry of Health and Long Term Care 61,795 107,048 Central East LHIN 582,333 535,980 Deferred capital contributions 582,333 535,980 NET ASSETS 32,365,554 2,444,644 NET ASSETS 2,342,919 2,461,209 SUMMARY STATEMENT OF OPERATIONS 32,329 2,461,209 SEAR ENDED MARCH 31, 2017 363,130 30,074 Procedure 363,130 30,074 Diabetes Provention program 363,130 30,074 Diabetes prevention program 94,391 39,375 Primary care low back pain pilot initiative and other programs 103,919 110,917 Other grants/projects 154,399 19,002 Other income 2,847,491 2,753,700 Salaries, benefits and relief 2,847,491 2,753,700 General and operating 40,0758 538,851 Occurpancy costs 40,0194 40,292 Other grants/projects 190,194 40,292	LIABILITIES			
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Deferred capital contributions	- Central East LHIN		128,564	170,799
NET ASSETS Unrestricted 16,565				535,980
NET ASSETS Unrestricted 16,565	Deferred capital contributions		1,744,021	1,908,664
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Revenues	CLIMMA DV CTATEMENT OF ODED ATIONC			
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French language program 94,391 93,775 Primary care low back pain pilot initiative and other programs 103,919 110,917 Other grants/projects 154,399 197,092 Other income 89,361 32,778 Expenses 3,993,285 Salaries, benefits and relief 2,847,491 2,753,700 General and operating 740,758 538,851 Occupancy costs 490,194 492,927 Other grants/projects 154,399 197,092 4,232,842 3,982,570			363,130	330,674
Primary care low back pain pilot initiative and other programs 103,919 110,917 Other grants/projects 154,399 197,092 Other income 89,361 32,778 Expenses 4,232,842 3,993,285 Salaries, benefits and relief 2,847,491 2,753,700 General and operating 740,758 538,851 Occupancy costs 490,194 492,927 Other grants/projects 154,399 197,092 4,232,842 3,982,570				,
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Other grants/projects 154,399 197,092 4,232,842 3,982,570				
4,232,842 3,982,570				197,092
Excess of revenues over expenses for the year \$ - \$ 10.715			4,232,842	3,982,570
	Excess of revenues over expenses for the year	<u> </u>	•	\$ 10,715

THANK YOU TO OUR FUNDERS AND PARTNERS

- Aisling Discoveries Child & Family Centre
- Agincourt Community Services
- Black Coalition for AIDS Prevention
- Black Creek Community Health Centre
- Black Health Alliance
- Blessed Mother Theresa Catholic School
- Boys & Girls Club of East Scarborough
- Burrow's Hall Library
- Canadian Diabetes Association Caribbean Chapter
- Central East LHIN Community Care Access Centre (CCAC)
- Centre for Addiction and Mental Health (CAMH)
- Children's Aid Society
- City of Toronto
- Communauté Chretienne Francophone de Toronto
- Community Living Toronto
- Conseil Scolaire Catholique
- Conseil Scolaire Viamonde
- Dr Marion Hilliard Middle PS
- East Metro Youth Services
- Entité 4
- Family Daycare Services
- Food Share
- For Youth Initiatives (FYI)
- George Brown College
- Grace Hartman Co-op
- Grey Owl Public School
- Hamilton Urban Core CHC
- Humber College
- J-F Home Daycare
- Jason E Bogle, Barristers & Solicitors
- Kay Creole
- La Passerelle I.D.E
- Laxmi-Narayan Temple
- Legacy Dream 2 Reality
- Lester B. Pearson Collegiate Institute
- Maison d'hébergement pour femmes francophones

- Malvern Community Coalition
- Malvern Action for Neighborhood Change
- Malvern Emmanuel United Church
- Malvern Family Resource Centre
- Malvern Montesorri Schools
- Malvern Town Centre Mall
- Malvern Youth Community Employment Program (MYCEP)
- McDonald, Malvern Town Centre
- Muslim Welfare Centre
- Newcomer Services for Youth
- Operation Springboard
- On Track Career and Employment Services
- Philadelphia Seven Day Adventist Church
- Police Services—42 Division
- Reseaux des femmes
- Reseaux de recherche Africaines
- Rexdale Community Health Centre
- Rouge Valley Health Systems
- Scarborough Centre for Healthy Communities
- Scarborough Hospital
- Service Canada
- Sickle Cell Association of Ontario
- Sickle Cell Awareness Group of Ontario
- Substance Abuse Program for African Canadian and Caribbean Youth (SAPACCY)
- Tom Longboat Junior PS
- Toronto Community Housing Corporation
- Toronto General Hospital
- Toronto Home Childcare
- Toronto Public Health
- Toronto Public Library Malvern Branch
- Tropicana Community Services
- University of Toronto Scarborough Campus
- Wilcox Co-op
- Woodside Mall Library
- York University
- YWCA















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